

ATTACHMENT II
GLOBAL NAPS ILLINOIS, INC.
MANAGERIAL AND TECHNICAL RESOURCES
&
COMPANY CONTACT INFORMATION

COMPANY CONTACT INFORMATION

a. Issues related to processing this application:

John O. Postl
Assistant General Counsel
Global NAPs, Inc.
89 Access Road, Suite 400
Norwood, MA 02062
Telephone: (617) 507-5121
Facsimile: (617) 507-5221

b. Consumer Issues

John O. Postl
Assistant General Counsel
Global NAPs, Inc.
89 Access Road, Suite 400
Norwood, MA 02062
Telephone: (617) 507-5121
Facsimile: (617) 507-5221

c. Customer Complaint Resolution

John O. Postl
Assistant General Counsel
Global NAPs, Inc.
89 Access Road, Suite 400
Norwood, MA 02062
Telephone: (617) 507-5121
Facsimile: (617) 507-5221

d. Technical and service quality issues

John O. Postl
Assistant General Counsel
Global NAPs, Inc.
89 Access Road, Suite 400
Norwood, MA 02062
Telephone: (617) 507-5121
Facsimile: (617) 507-5221

COMPANY CONTACT INFORMATION, *cont'd.*

e. "tariff" and pricing issues

John O. Postl
Assistant General Counsel
Global NAPs, Inc.
89 Access Road, Suite 400
Norwood, MA 02062
Telephone: (617) 507-5121
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f. 9-1-1 issues

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Assistant General Counsel
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g. security/law enforcement

John O. Postl
Assistant General Counsel
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Global NAPs, Inc.
Management Profiles

Frank T. Gangi
General Manager

Frank Gangi has led a number of successful entrepreneurial ventures, including Multitronics (1980) - a reseller of DEC Computer Hardware, and Performance Leasing - a lessor of automobiles and computer equipment. In addition, Mr. Gangi Founded WorldNET, which was recently listed in Boston Business Journal as one of the 25 fastest growing information service providers in Massachusetts. Mr. Gangi is also a multi-thousand hour private pilot.

Barton F. Bruce
Director of Technology

Barton Bruce has worked in computer software design since the 1960's. While at Cambridge Computer Associates (CCA), he was instrumental in the development of CrossTabs, a breakthrough statistical package used by Ford, the CIA, Social Security, and McDonnell Douglas. Mr. Bruce has consulted extensively with Citibank and was a member of their CitiMail team, which oversaw the development of one of the world's first E-Mail systems. Mr. Bruce was honored by the DEC User Society as the first recipient of their Wizard Award. Most recently, Mr. Bruce served as Vice President of Centnet, an information service provider serving other ISPs, schools and regional businesses.

Ann Hartman
Chief Financial Officer

Ann Hartman has twenty-four years of financial experience. She was a Vice President of Bank of Boston, Executive Vice President of Blackstone Bank and Trust Company, and most recently served as Chief Finance and Administration Officer for the MBTA Commuter Rail. Ms. Hartman is a graduate of Smith College and hold an MBA from the Simmons College Graduate School of Management, where she was a Dean's Merit Scholar.

William J. Rooney, Jr.
Secretary and General Counsel

William Rooney was formerly an attorney in private practice in Boston, Massachusetts, where he concentrated his practice in business litigation. Mr. Rooney is a member of both the Massachusetts and New Hampshire bars. He is a graduate of Boston College and Boston College Law School.